



**CONNECT**  
**Michigan**<sup>SM</sup>

## Is Broadband Available? Find Out with Connect Michigan

spotlight

A broadband connection allows you to take full advantage of the many benefits of high speed Internet access. While the Michigan Public Service Commission does not regulate broadband service, it does support increased broadband availability and adoption.

### What is Connect Michigan?

Connect Michigan is a partnership between the Michigan Public Service Commission (MPSC) and Connected Nation to map broadband availability and to promote the adoption of broadband in Michigan. The project includes mapping and verification of broadband availability data, broadband research and planning, and community outreach regarding the benefits of broadband.

### How can I find out if broadband is available at my home or business?

An interactive map of broadband availability is online at [connectmi.org](http://connectmi.org). The map allows users to search broadband availability by street address. The map also shows the types of broadband available in Michigan in layers that can be turned on or off. Also located at [connectmi.org](http://connectmi.org) are printable maps of broadband availability for the entire state, as well as by county.

### There is no broadband available at my home or business but I want to have access. What should I do?

The MPSC does not regulate broadband providers and cannot require a provider to offer service. However, you can take an important step by selecting the button "broadband is not available to me yet" on the [connectmi.org](http://connectmi.org) website. By providing your information, representatives from Connect Michigan will work with providers near your area to determine whether they would be interested in serving your area. Encourage your neighbors to visit the website and provide their information as well. A provider may be willing to invest in your area if there is demand for broadband service.

### The map shows that I have broadband, but I called the provider(s) listed and service is not available to me.

The Connect Michigan website includes opportunities for citizen feedback on the accuracy of the map and on broadband in general. Feedback from citizens like you is important to help ensure the accuracy of the map. The map is still in beta form, which means it is constantly being updated and revised to present the most accurate picture of broadband availability possible.

### What other tools are available on the Connect Michigan website?

In addition to the availability maps, you can also test the speed of your broadband connection, provide input on how you use broadband through a technology assessment, provide feedback on your broadband options, describe how broadband affects your life, and review broadband research specific to Michigan. You can also link to the National Broadband Map to explore broadband availability throughout the country.

### I don't have internet access, so I can't access the Connect Michigan website. How else can I find out whether broadband is available to me?

Your local library or other community institution may allow you to use the internet. Additionally, you can contact the MPSC Telecommunications Division for assistance. The contact information for the MPSC is 517-241-6200.